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About this Manual

The Manual includes instructions for using and managing the product. Pictures, charts, images and all other information hereinafter are for description and explanation only. The information contained in the Manual is subject to change, without notice, due to firmware updates or other reasons. Please find the latest version in the EZVIZ ™ website (http://www.ezviz.com).

Revision Record

New release – January, 2024

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Overview

1. Package Contents



Card-Passcode-Version

or



Fingerprint-Card-Passcode-Version

Keypad (x1)



Wall Bracket for Keypad (x1)



Drill Template for Keypad (x1)



Pin (x1)



Badges (x2)



AA-sized Battery (×2)



Screw Kit (x1)



Regulatory Information (x1)

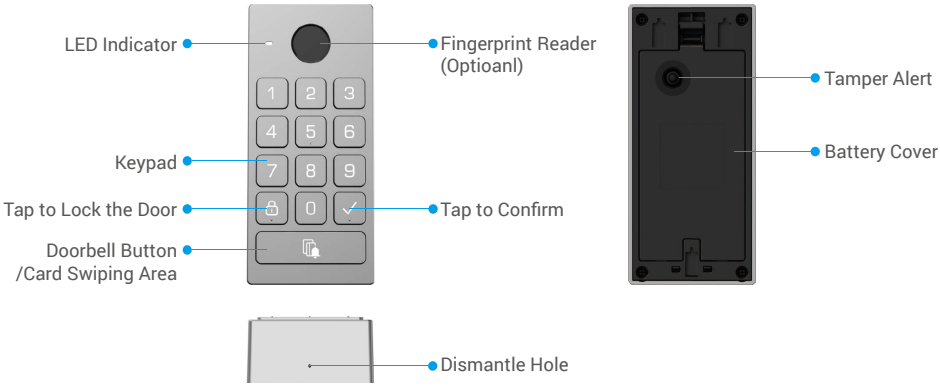


Quick Start Guide (x1)

The appearance of the keypad is subject to the actual one you have bought.

2. Basics

Here we take the Fingerprint-Card-Passcode-Version for example.



Only the Fingerprint-Card-Passcode-Version supports the fingerprint reader.

Name	Description	
LED Indicator		Solid Red: Powered on, not paired with the lock.
		Flashing Red: Pairing failed./Device exception. /Unlocking verification failed./Device is being reset.
		Solid White: Pairing successful. /Unlocking verification successful.
		Flashing White: Pairing mode./Adding unlocking keys.
		Flashing Pink: Battery low.
Doorbell Button	• Ring: Press the doorbell button Once. • Reset: Press and hold the doorbell button before installing the battery, and then install the batteries, when the LED indicator turns flashing red, release the button, and the device reset successfully.	

Setup

Follow the steps to set your system:

1. Get the EZVIZ app, and log in to your EZVIZ app account.
2. Install the Keypad.
3. Add the lock to your EZVIZ account.
4. Bind the Keypad to your lock.

1. Get the EZVIZ App

1. Connect your mobile phone to Wi-Fi (suggested).
2. Download and install the EZVIZ app by searching "EZVIZ" in the App Store or Google Play™.
3. Launch the app and register an EZVIZ user account.

EZVIZ App

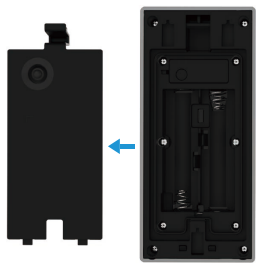
Download on the App Store | GET IT ON Google Play

If you have already used the app, please make sure that it is the latest version. To find out if an update is available, go to the app store and search for EZVIZ.

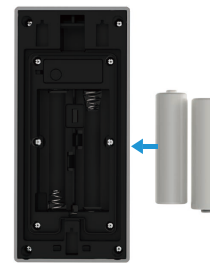
2. Install the Keypad

2.1. Install Battery

1 Remove the battery cover.



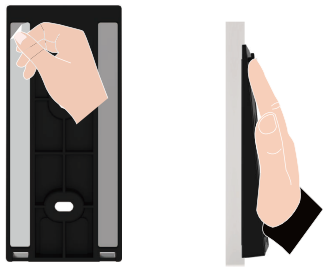
2 Install 2*AA-sized batteries (included in the package) into the battery slot, and install the battery cover back.



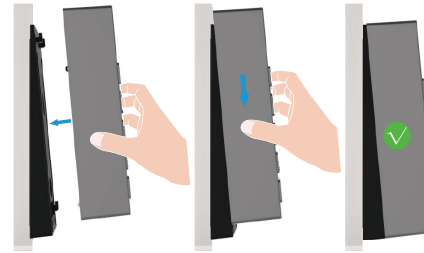
2.2. Install the Keypad

Option A (for smooth wall)

1. Clean the installation location and dry it.
2. Tear off the film of the foam sticker and then paste the wall bracket directly to the desired installation location, and press hard.

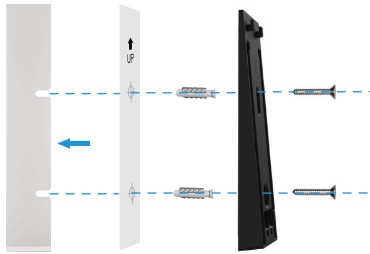


3. Attach the Keypad to the wall bracket, as shown in the figure bellow.

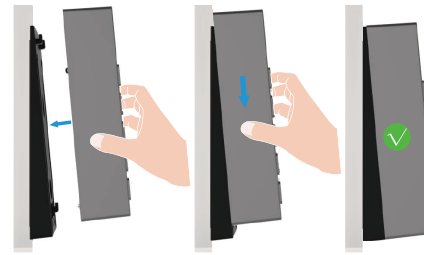


Option B (for uneven wall)

1. Place the drill template onto the surface of the desired installation location, and drill two screw holes.
2. (Optional) Insert anchors to the holes.
3. Secure the mounting bracket using the provided metal screws.

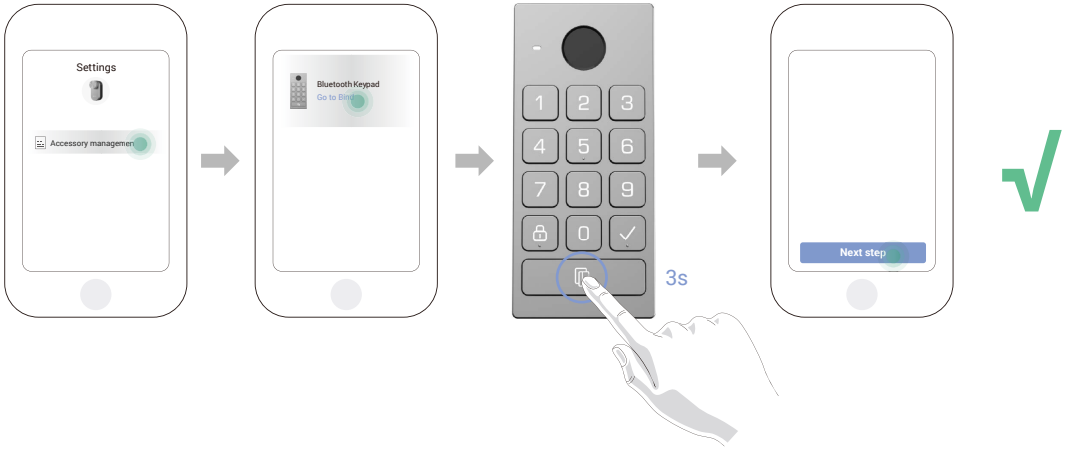


3. Attach the Keypad to the wall bracket, as shown in the figure bellow.



3. Bind the Keypad

1. Go to the preview page of the lock, and tap “Settings->Accessory management-> Go to bind” to bind the Keypad.
2. Press and hold the doorbell button on the keypad for 3s, when the LED indicator flashes white, the Keypad entering bind mode.
3. Tap”Next step” to finish binding.



If you want to unbind the keypad, tap the unbind button at the interface of Accessory management.

4. Using the Keypad

After binding the Bluetooth keypad to the door lock, it can be unlocked by means such as fingerprint, card swiping, and passcode.

(1) Add fingerprint (Optional)

1. Go to the preview page of the lock, and tap “Settings->Accessory management-> Unlocking method management”.
2. Tap the "Add fingerprints" button, and then press any key on the keypad to activate the keypad.
3. When the LED indicator turns flashing White, touch the fingerprint reader and repeat the operation in different directions 6 times, the fingerprint is added successfully.

(2) Add card

1. Go to the preview page of the lock, and tap “Settings->Accessory management-> Unlocking method management”.
2. Tap the "Add cards" button, and press any key on the keypad to activate the keypad.
3. When the LED indicator turns flashing White, follow the app wizard to swipe card on the card-swiping area.

(3) Add passcode

1. Go to the preview page of the lock, and tap “Settings->Accessory management-> Unlocking method management”.
2. Press the "Add passcodes" button.
3. Then follow the app wizard to enter the corresponding 6-10 digit valid passcode.

5. Multiple Unlocking Methods

(1) Open the door with your fingerprint

Place your fingerprint on the fingerprint reader to unlock the door.

(2) Open the door with a card

Place the card on the card-swiping area to unlock the door.

(3) Open the door with a passcode

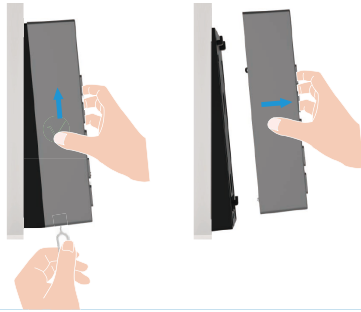
Press the passcode, and then press the "√" button to unlock the door.

Maintence

1. Disassemble the Keypad

- If the batteries of the keypad is run out, you need to disassemble the keypad off the backplate from the wall, and change the old batteries with new ones.
- It is recommended to disable the tamper alarm before removing the keypad from the backplate, please follow the steps below:
  1. Go to the preview page of the lock, and tap “Settings-Alarm Settings”.
  2. Tap to disable the “Tamper Alarm”.

1. Use the pin provided to press and hold the hole at the bottom of the Keypad, meanwhile take the keypad off the backplate.



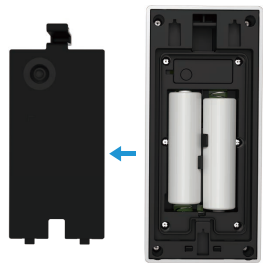
2. Change the Batteries

Battery Safety Warnings and Instructions

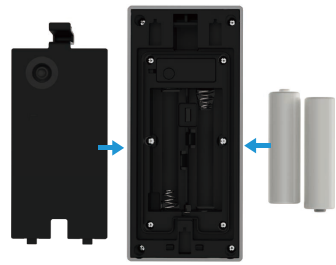
WARNING: Risk of explosion if batteries are incorrectly replaced. Please read and follow all battery instructions carefully.

- Use only specified batteries: When replacing, you MUST use four (4) new, high-quality alkaline AA (LR6, 1.5V) batteries. To prevent explosion, ensure correct voltage and polarity. Do not mix alkaline batteries with other types (e.g., carbon-zinc, lithium, or rechargeable NiMH).
- Do not mix old and new batteries: Always replace all four batteries at the same time.
- Observe correct polarity: Do not reverse the (+) and (-) terminals when inserting batteries.
- Remove batteries during long-term storage: If the smart lock will not be used for an extended period, remove the batteries to prevent leakage and damage to the device.
- Do not recharge or expose to heat: Never recharge non-rechargeable alkaline batteries. Do not dispose of them in fire or expose them to excessive heat.
- Proper Disposal: Dispose of used batteries according to local environmental laws and recycling regulations. Do not dispose of them with regular household waste.
- Replacement Specifications: When replacing, use batteries of the same model or equivalent specifications (refer to "Replaceable alkaline dry cells").

1 Remove the battery cover, and the old batteries.



2 Install 2*AA-sized batteries into the battery slot, and tighten battery cover.



3. Replaceable alkaline dry cells

The battery type of the device: Replaceable alkaline dry cells.
Battery model: LR6
Rated voltage: 1.5 V DC
Rated capacity: 2950mAh
Battery manufacturer: NINGBO GP & SONLUK BATTERY CO., LTD.

Ingredients	Chemical Formula	CAS No.	Approximate Content (wt%)
			LR6
Manganese Dioxide	MnO_2	1313-13-9	42.6
Zinc	Zn	7440-66-6	18.1
Water	H_2O	7732-18-5	8.3
Potassium Hydroxide	KOH	1310-58-3	6.3
Graphite	C	7782-42-5	3.0
Brass	CuZn	12597-71-6	2.4
Iron	Fe	7439-89-6	17.5
Ni-plating	Ni	7440-02-0	0.3
Nylon	$(C_{12}H_{22}N_2O_2)_n$	32131-17-2	0.9
Cellulose	$(C_6H_{10}O_5)_n$	65996-61-4	0.3
PVA	$(C_2H_4O)_n$	9002-89-5	0.3

4. Information for Private Households

1. Separate collection of waste equipment: Electrical and electronic equipment that has become waste is referred to as waste equipment. Owners of waste equipment must dispose of it separately from unsorted municipal waste. In particular, waste equipment does not belong in household waste, but in special collection and return systems.
2. Batteries and rechargeable batteries as well as lamps: Owners of waste equipment shall, as a rule, separate waste batteries and rechargeable batteries that are not enclosed in the waste equipment, which can be removed from the waste equipment without being destroyed, from the waste equipment before handing them in at a collection point. This does not apply if waste equipment is prepared for reuse with the participation of a public waste management authority.
3. Options for returning waste equipment: Owners of waste equipment from private households can return it free of charge to the collection points of the public waste management authorities or to the take-back points set up by manufacturers or distributors within the meaning of the Electrical and Electronics Equipment Law. Stores with a sales area of at least 400 m² for electrical and electronic equipment and those grocery stores with a total sales area of at least 800 m² that offer electrical and electronic equipment several times a year or on a permanent basis and make it available in the market are required to take it back. This also applies in the case of distribution using means of distance communication, if the storage and shipping areas for electrical and electronic equipment are at least 400 m² or the total storage and shipping areas are at least 800 m². Distributors shall, in principle, ensure take-back by providing suitable return facilities at a reasonable distance from the respective end user. The possibility of returning waste equipment free of charge exists for distributors who are obliged to take it back, among other things, if a new similar device that essentially fulfills the same functions is delivered to an end user.
4. Privacy Notice: Waste equipment often contains sensitive personal data. This applies in particular to devices of information and telecommunications technology such as computers and smartphones. In your own interest, please note that each end user is responsible for deleting the data on the waste equipment to be disposed of.
5. Meaning of the symbol "crossed-out wheelie bin": The symbol of a crossed-out wheelie bin regularly depicted on electrical and electronic equipment indicates that the respective device is to be collected separately from unsorted municipal waste at the end of its service life.

i For additional information about the device, please refer to www.ezviz.com/eu.